

CAREER SUMMARY

- Over **Eight years of experience** in Information Technology industry, developing or supporting **healthcare line of business applications**
- Worked extensively with large payer organizations, including the work on **process improvements for HIPAA Compliance**
- Superior knowledge in **Healthcare claim processing functionality**
- Superior knowledge in **Privacy and Security Regulations for HIPAA**
- Experience using **Rational Requisitepro for requirement management**
- Experience in **gathering and interpreting the requirements to prepare the functional specifications** for enhancements in the healthcare claim processing area
- Experience in participating in **JAD sessions** with Business SME's, and end users
- Proficient in **converting the business needs to functional requirements and system specifications**
- Experience in **preparing technical specifications and system specifications**
- Experience functioning as a **Business system Analyst** for various claim processing enhancements
- Participated in the **planning, design, build, implementation phases** of several larger projects
- **Scheduled meetings** to review key the project deliverables and project progress
- **Excellent experience in software test processes, writing test plans, effort estimations, test cases, executing test cases** and keeping track of test project
- **Experience in using Change management tools like Rational Clear Quest, and Share Point**
- Participated in **technical design issues with DBA's, developers** to create best fit physical data model
- **Proficient in drafting various Data Flow Diagrams, Data Mapping and conceptual design**
- **Experience in developing user guides and conducting various trainings including user trainings.**
- Excellent team player with exceptional interpersonal and communication skills
- Outstanding ability to **multitask, prioritize and manage** increasingly complex issues
- Strong **Organizational, Analytical and Problem Solving** skills

SKILLS

Programming Languages: COBOL, Easytrieve, JCL

Database: MS SQL Server 7.0, MS Access, VSAM, IMS, and DB2

Utilities and Tools: Microsoft Visio 2003, Rational Requisitepro, Rational Clearquest, FILE-AID, SDF, TSO/ISPF, EXPEDITOR,

ENDEVOR, CHANGEMAN, XCOM, NDM, FTP, OPC, CICS, Mercury Test Director, QTP

Operating systems: OS/390, MVS, and Windows XP

Domain skills (Healthcare): Expert in **Medical Claim Processing, interacting systems such as Membership, Benefits and Providers**

Secondary Skills: Java, EJB, Servlets, C++, HTML, JSP, JavaScript 2.0, Weblogic 5.0, Java Webserver 2.0

EDUCATION

Bachelor of Technology (Honors) in Electronics & Communication Engineering, Calicut University, India (1996-2000)